

20th January 2010

To Whom It May Concern,

I can confirm that we have used the services of Philippa Stanley from P Stanley Associates during 2009 to assist us with the implementation and auditing of ISO 14001:2004.

I can confirm that we were extremely pleased with the quality of the work carried out by Mrs Stanley and the time frame in which the work was completed.


The work generally consisted of:

- Advising on implementation methods
- Updating of environmental legislation and compliance checking.
- Writing and modifying of procedures and instructions
- Training and coaching of employees
- Auditing of our EMS system prior to certification audits.

We were particularly impressed with the way Philippa communicated with our staff at all levels and she coached those that did not always find the subject easy.

We passed our certification audit with flying colours and thank Philippa for her excellent work.

Yours faithfully,

A handwritten signature in black ink that reads "Emma Louise O'Neill". The signature is written in a cursive, flowing style.

Emma Louise O'Neill
Group Marketing Manager